

## SUPPORT PLANS

### Become a Member of Our Family!

Our Support Plans offers you a variety of support and maintenance plans that will meet your business requirements and cover ALL of the Ortus Solutions products. We can assist you with sanity checks, architecture, design, code analysis, mentoring, professional support for all our Ortus products and much more!

Whether you are planning, deploying, developing, enhancing or maintaining we are here to help you speed up your project and get things done with the best practice insight. The experienced team of developers that created ColdBox HMVC Platform, CommandBox CLI and ContentBox CMS will assist you directly.

### Scaled for the needs and size of your business, support plans cover:

- Analysis of Requirements
- Application Performance
- Software Architecture
- Security Audit
- Custom Builds & Patches
- Infrastructure evaluation
- Integrations
- Continuous Integration and Continuous Delivery
- Custom Development
- Legacy Application Migration Strategy and Implementation
- Box Product Support
- Product Upgrade Support

Our Plans	XS	S	M	L	XL
Support Hours	5	10	20	30	30+
Discounted Rate	\$230/hr	\$220/hr	\$210/hr	\$200/hr	Call Us
Duration	6 months	6 months	12 months	12 months	Call Us
Response Time*	3 B.D.	3 B.D.	2 B.D.	1 B.D.	Call Us
Price	\$1,150	\$2,200	\$4,200	\$6,000	Call Us

\* Response Time is measured from the time from Incident creation until the "In Progress" status update, measured during Business Days (B.D.) (Monday-Friday, 8:00 a.m. - 5:00 p.m. UTC -5:00)

Experience tailored on-site support with our **On-Site Packages**. Contact us now for comprehensive information and let our dedicated team assist you in selecting the most suitable option to cater to your specific needs.

\*Prices do not include travel and accommodation expenses.

**READY TO GET  
STARTED?**

✉ [info@ortussolutions.com](mailto:info@ortussolutions.com)

☎ 1.888.557.8057

🌐 [ortussolutions.com](http://ortussolutions.com)

🔗 [github.com/ortus-solutions](https://github.com/ortus-solutions)

